

Evaluate – Summary of Features by Plan

Pricing Plans 12 Month licence term	Essentials	Growth	Professional	Enterprise
Billed Annually (excluding VAT)	£1,000	£1,650	£2,150	£3,250
Billed Monthly (excluding VAT – billed monthly)	£96	£158	£206	£311
Number of user seats	2	20	50	100

Core Mesma	Essentials	Growth	Professional	Enterprise
Logo on screen	✓	✓	✓	✓
User activity notifications	✓	✓	✓	✓
Use tags to analyse key themes	✓	✓	✓	✓
Edit tags to analyse key themes	-	✓	✓	✓
Create and manage Quality Calendar	-	✓	✓	✓
Create and review KPIs	-	✓	✓	✓
Customise groups	-	✓	✓	✓
Customise vocabulary	-	✓	✓	✓
Add partner workspaces*	-	-	POA	POA
Add department workspaces*	-	-	POA	POA

Evaluate	Essentials	Growth	Professional	Enterprise
Number of self assessment templates	1	1	3	5
Number of self assessment reports	1	Unlimited	Unlimited	Unlimited
Number of Enquire deep dive templates	2	3	5	8
Link to evidence files in Library	✓	✓	✓	✓
Add URL links to online evidence	✓	✓	✓	✓
Evaluative word text checker	✓	✓	✓	✓
Moderate and approve process	✓	✓	✓	✓
Create linked activity in Improve	✓	✓	✓	✓
Create/edit Enquire (deep dive) templates	-	✓	✓	✓
Copy, link, move data	-	✓	✓	✓
Duplicate reports / deep dives	-	✓	✓	✓

Improve	Essentials	Growth	Professional	Enterprise
Number of Improve templates	1	1	3	5
Number of improvement plans	1	Unlimited	Unlimited	Unlimited
Link activity back to Evaluate	✓	✓	✓	✓
Assign activity to multiple users	✓	✓	✓	✓
Archive or delete	✓	✓	✓	✓
Schedule activities in Quality Calendar	-	✓	✓	✓
Duplicate plans	-	✓	✓	✓
Links to evidence Library	-	✓	✓	✓
Review and update progress against KPIs	-	✓	✓	✓

Insights	Essentials	Growth	Professional	Enterprise
Download Evaluate Reports in	✓	✓	✓	✓
Download Improvement Plan (.doc .xlsx .pdf)	✓	✓	✓	✓
Download self assessments (.doc .xlsx .pdf)	✓	✓	✓	✓
Dashboards	✓	✓	✓	✓
Summary of progress – Improve	✓	✓	✓	✓
Summary of progress – KPIs	-	✓	✓	✓
Filter dashboard by partners*	-	-	✓	✓
Filter dashboard by departments*	-	-	✓	✓

Support and Resources	Essentials	Growth	Professional	Enterprise
Easy Onboarding	Essentials	POA	POA	POA
"Learn To..." guides	✓	✓	✓	✓
Mesma Resources	✓	✓	✓	✓
Self-serve help centre resources	✓	✓	✓	✓
Online chat support	✓	✓	✓	✓
Dedicated Account Manager	-	-	✓	✓
Discount on advisory services & training	-	-	✓	✓

Security and Control	Essentials	Growth	Professional	Enterprise
Multi Factor Authentication (MFA)	✓	✓	✓	✓
Set User Access Permissions by Role	✓	✓	✓	✓
Set User Access to Quality Calendar	✓	✓	✓	✓
Create restricted access folders in Library	✓	✓	✓	✓
Product/Feature Access Control	✓	✓	✓	✓
Enable partner private workspaces*	-	-	✓	✓
Enable department Private workspaces*	-	-	✓	✓
'Lockdown' site if credentials are compromised+	-	✓	✓	✓

*Department and Partners private workspaces allow partners to manage access to their data for their colleagues providing them with local control and lessening the burden for administrators. It also provides the ability to filter data by partners or departments.

+If at any point you believe that your site is at risk because a password has been compromised, we will temporarily suspend access to your site until all passwords can be reset.