



Observe – Summary of Features by Plan

	Growth	Professional	Enterprise	Specialist
Annually (excluding VAT)	£995	£1,250	£1,740	POA
Monthly (excluding VAT – billed monthly)	£83	£104	£145	POA
Collaborate				
Observer Seats	5	10	25	Bespoke
Observee Seats	15	50	100	Bespoke
Teams	1	5	10	Bespoke
Templates	2	5	10	Bespoke
Partner organisations	-	3	5	Bespoke
Create				
Link to evidence files or documents	✓	✓	✓	✓
Link to websites	✓	✓	✓	✓
Import data	-	✓	✓	✓
Add tags to analyse key information	✓	✓	✓	✓
Edit tags	-	✓	✓	✓
Push data to Improve and Evaluate	-	✓	✓	✓
Create personal action plans	✓	✓	✓	✓
Customise				
Create own templates	-	✓	✓	✓
Edit template design	Limited	✓	✓	✓
Buy additional templates	✓	✓	✓	✓
Create KPI	-	✓	✓	✓
Logo on screen	-	✓	✓	✓
Stay focused on improvement				
Assign activity to other users	✓	✓	✓	✓
User activity notifications	✓	✓	✓	✓
Notifications can be tailored	-	-	✓	✓
Link observations to the quality calendar	-	✓	✓	✓
Create and manage Observation Planner	-	✓	✓	✓
Insights and Analytics				
Download observations	✓	✓	✓	✓
Standard reporting suite	✓	✓	✓	✓
Customisable reporting suite	-	-	✓	✓
Support levels				
Onboarding support	Admin	Admin	Bespoke	Bespoke
Improvement Partner programme access	✓	✓	✓	✓
Help Centre resources	✓	✓	✓	✓
Online Chat support	✓	✓	✓	✓
Enhanced technical support	-	-	✓	✓
Dedicated Account Manager	-	-	✓	✓
Discount on consultancy support and training	-	✓	✓	✓