



Evaluate and Improve – Summary of Features by Plan

	Starter	Growth	Professional	Enterprise	Specialist
Annually (excluding VAT)	FREE	£1,650	£2,150	£3,250	POA
Monthly (excluding VAT – billed monthly)	FREE	£138	£179	£271	POA
Collaborate					
User seats	1	10	35	100	Bespoke
Teams	1	1	5	10	Bespoke
Templates for self assessment	1	1	3	5	Bespoke
Templates for improvement plans	1	1	3	5	Bespoke
Partner organisations	-	-	3	10	Bespoke
Create					
Link to evidence files or documents	✓	✓	✓	✓	✓
Link to websites	✓	✓	✓	✓	✓
Import data	-	-	✓	✓	✓
Add tags to analyse key information	✓	✓	✓	✓	✓
Edit tags	-	-	✓	✓	✓
Create activity in Improve from Evaluate	✓	✓	✓	✓	✓
Copy, link or move activity in improvement plans	-	✓	✓	✓	✓
Archive or delete plans or reports	-	✓	✓	✓	✓
Duplicate plans or reports	-	-	✓	✓	✓
Moderate and approve process	-	✓	✓	✓	✓
Customise					
Create own templates	-	-	-	✓	✓
Edit template design	-	-	-	✓	✓
Buy additional templates	-	-	✓	✓	✓
Create KPI	-	-	✓	✓	✓
Logo on screen	-	-	✓	✓	✓
Stay focused on improvement					
Assign activity to other users	-	✓	✓	✓	✓
User activity notifications	-	✓	✓	✓	✓
Notifications can be tailored	-	-	✓	✓	✓
Create and manage Quality Calendar	-	-	✓	✓	✓
Insights and Analytics					
Download reports / plans	✓	✓	✓	✓	✓
Standard reporting suite	-	✓	✓	✓	✓
Customisable reporting suite	-	-	-	✓	✓
Support levels					
Onboarding support	-	Admin	Admin	Bespoke	Bespoke
Improvement Partner programme access	-	✓	✓	✓	✓
Help Centre resources	✓	✓	✓	✓	✓
Online Chat support	✓	✓	✓	✓	✓
Enhanced technical support	-	-	-	✓	✓
Dedicated Account Manager	-	-	-	✓	✓
Discount on consultancy support and training	-	-	✓	✓	✓